This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Access Statement for Holywell Suite

Introduction

Holywell Suite is a spacious 2 bedroomed apartment in Malvern Wells. Breath-taking, far reaching views of the Worcestershire countryside can be enjoyed from all rooms.

Famous walks along the Malvern Hills are right on your doorstep. The amenities of Malvern are within easy reach, providing a wealth of choice for shopping, dining and leisure facilities including the excellent theatre.

Wells House was built in the 18th century, and has been fully refurbished in 2012 to create beautiful apartments that combine a careful mix of the latest modern comforts whilst retaining the character of the historic building with exposed original oak beams.

Holywell Suite sleeps up to 4 people - one double-bedded room and a twin-bedded room. Spacious open plan lounge, dining room and kitchen.

We look forward to welcoming you. If you have any queries or require any assistance please phone 07905 827082 or email bookings@holywellsuite.co.uk.



Pre-Arrival

- For full details and maps of how to reach us please see the directions section of our website. Alternatively, you can plan your journey by car or public transport using www.transportdirect.info; simply enter your postcode and ours, which is WR14 4LH to get directions.
- The nearest railway station is Great Malvern which is 2.8 miles away.
 Taxis are available at the station.
- The nearest bus stop is on Wells Road with the junction of Hanley Road.

Key Collection, Welcome and Car Parking





- Allocated parking is available for one vehicle in the upper car park, approximately 25 metres from the main entrance of Wells House
- The car park is block paved, the road is tarmac, with a slight incline
- Outside lighting is provided
- The outer door is fitted with keypad security system
- The code will provided with your booking confirmation
- A key to the apartment will be available in a key safe
- Meet & greet is available on request (£POA)



Entrance to Property

- There is a raised kerb and 2 outside steps before entering the building.
- The outer door is 120cm wide
- Once inside the hall, there are 8 carpeted steps with a handrail before reaching the lift.

Halls, Stairs, Landings, Passageways

- The lift is 115cm wide
- The passageways are a minimum of 88cm wide
- The floors are carpeted
- Stairs, lifts and passageways are well-lit with ceiling lights and emergency lighting
- The apartment is situated on the third floor

Sitting Room/Lounge

- The lounge/dining room and kitchen are open plan from the private hallway.
- Access via a door 80cm wide.
- A sofa and two matching upholstered chairs are provided. Currently there is 40cm between the sofa and chair. The furniture could be moved to allow more access.
- A nest of coffee tables 40 cm high

- There is a sloping ceiling which does not prevent access to the sitting area
- Carpeted level floor
- Ceiling spot lights & table lamps
- TV with subtitles available

Dining Room

- Level access from the open plan lounge
- Dining table 65cm clear height
- 4 chairs without arms
- Ceiling spot lights
- · Sloping ceiling
- Carpeted level floor

Kitchen

- Open plan from the lounge/dining room
- Karndean non-slip hard flooring with lipped edging from the dining room carpet.
- Work surfaces are 90cm high
- The oven has a drop down door
- Fridge/freezer: the highest shelf is 163cm, the lowest shelf is 45cm
- Wall cupboards: Shelves are currently: 180cm, 158cm & 145cm
- Lower level cupboards: 55cm & 17cm
- Single mixer tap on the sink
- Cordless kettle revolving 360 degrees
- Full height ceiling with ceiling spot lights
- Bedside lamps

Bedrooms and Sleeping Areas

Bedroom 1 (Double bed)

- Door opening 62cm
- Space next to the bed RHS 53cm,
- Space next to the bed LHS 92cm with sloping ceiling
- Height to mattress 50cm
- Drawers are set at 70cm, 50cm and 30cm
- Wardrobe (outside the room, in the private hall)
- Hanging rail: 100cm. Drawers set 100, 90, 70, 50, 30 cm

Bedroom 2 (twin bedded)

- Door opening 78cm
- Space between wardrobe & bed 68cm
- 80cm between the two beds
- Height to top of mattress 46cm
- Under bed 20cm
- Wardrobe with hanging rail 175cm
- Drawers 65, 46 & 27 cm
- Carpeted level floor
- Celing spot light plus beside lamp

Bathrooms, Shower-rooms and Toilets

- Level access from the private hall
- Door access 63cm wide
- Bath with shower over
- WC 49cm high
- Washbasin 80cm high (half pedestal)

- Lever taps
- Ceiling spot light
- Illuminated wall mirror
- Karndean hard flooring

Garden

- Communal garden available
- Uneven paved access
- Outdoor lighting available
- Several steps
- Gravel areas
- Raised decked seating area
- Solid wooden furniture





Additional Information

- More information and photographs are available on the website
- Further details will provided in the welcome handbook
- There is also a list of nearby attractions and details of their Access Statements for information, where available

Future Plans

- We are constantly looking at ways to improve the holiday experience at Holywell Suite.
- Your comments are welcome.

Contact Information

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